



# Trans Health Project

*Working for Transgender Equal Rights*

## Privacy Policy

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TLDEF is committed to maintaining the privacy and personal information gathered from our members and those who visit us at [www.transgenderlegal.org](http://www.transgenderlegal.org). As the protection of your privacy is important to us, we provide this notice explaining our online information practices and the choices you can make about what information you give us and the way that information is used.

You do not have to share any personal information to use the TLDEF website, and we do not collect personally identifiable information without your permission. We do at times link to other websites, and TLDEF cannot control and is not responsible for the content or the privacy policies of those sites.

This privacy policy sets forth TLDEF's information practices regarding:

- the information we collect;
- how we use the information
- how you receive emails and newsletters from TLDEF;
- how you can access and correct your personal information;
- how we protect your personal and financial information; and
- how to contact us about privacy issues.

### **The kind of personally identifiable information we collect**

TLDEF collects the following types of personal information at our website or through the website of our donation processing partner, Network For Good, at <https://www.networkforgood.com>:

- Name
- Address
- Email address
- Phone number
- Credit/debit card information

### **How we use the information you provide when you become a member of TLDEF or sign up for one of our public education campaigns**

We gather contact information when you contribute to TLDEF online or by mail or when you join at a public event. We use this information to send you mail and email communications about TLDEF cases, campaigns and publications and about local TLDEF activities and upgrading or renewing your membership.

TLDEF also uses information gathered via the TLDEF website to improve our web-based services. TLDEF periodically performs statistical analyses of aggregate user behavior and characteristics in order to measure interest in and use of various areas on our website and uses such information to improve our website's ability to serve you.

**Cookies:** TLDEF uses "cookies" on some web pages. A cookie is a small piece of data stored on an End User's hard drive but does not itself contain any personal information. Cookies enhance an End User's experience by saving the End User from having to log in or provide information at each to a TLDEF web page and by customizing content based on an End User's interests. An End User can choose whether or not to use the cookie.

### **How you receive emails from TLDEF**

You will only receive emails from us if you have (a) provided your email address when signing up for membership or (b) signed up to receive TLDEF's emails online, through a mailing or brochure, at an event or through some other venue.

Other than your name and postal mailing address, none of the information you provide via our website (including your email address) is shared with other organizations or parties.

In order to provide you with better and more relevant information, we compile information about email response and website usage. This information helps us to better understand our members' site usage patterns and also what types of content and information may help improve your user experience on the TLDEF website.

All emails sent contain a link to unsubscribe.

### **How you can access or correct your information**

You can access and correct all your personally identifiable information that we collect online. To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access or making corrections. You can also correct and/or change any information regarding your membership by contacting Member Services at [info@transgenderlegal.org](mailto:info@transgenderlegal.org) or by calling 646.862.9396.

### **How we protect your personal and financial information**

TLDEF is extremely protective of the information gathered through its membership and website. Our website has security measures in place to protect against the loss, misuse or alteration of the information under our control. Our web server is located in a locked, secure environment.

When you contribute to TLDEF online through Network for Good, Network for Good uses a secure server and encryption to protect your financial and other personal information during transmission.

TLDEF does not specifically ask children under 18 for any information and we do not knowingly collect personally identifiable information about them.

### **How to contact us**

If you have other questions or concerns about TLDEF's privacy policy, please call us at 646.862.9396 or send us an email at [info@transgenderlegal.org](mailto:info@transgenderlegal.org).

You can also reach us by mail at:

Transgender Legal Defense & Education Fund, Inc.  
520 8th Avenue, Suite 2204  
New York, New York 10018

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If you find this helpful, please consider making a donation at <https://transgenderlegaldefense.networkforgood.com> to support our work.

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